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MEDIA RELEASE

Sheriff's Office Celebrates Our Public Safety Dispatchers

The Arapahoe County Sheriff's Office is excited to be celebrating National Public Safety Telecommunicators Week from April 8 to April 14, 2018.

The Arapahoe County 9-1-1 Communications Center has about 30 staff members who work in our state-of-the-art Communications Center and provide an essential service to the community. In 2017, they answered more than 327,500 phone calls, including more than 76,000 9-1-1 calls. Their role in the Sheriff's Office is to receive and process those hundreds of thousands of calls to get help to callers as quickly as possible. They are experts in prioritizing emergencies, coordinating resources and providing support to responding field personnel.

During National Public Safety Telecommunicators Week, we hope you take the time to learn more about the Communications Center by visiting their page on our website at www.arapahoegov.com/915/Communications-Section.

National Public Safety Telecommunicators Week Background

In 1991, Congress proclaimed the second week of April to be dedicated to the men and women who serve as public safety telecommunicators. Since then, and increasingly for the past several years, public safety agencies nationwide have recognized the pivotal role played by police and fire dispatchers who use telephones, radios, computers and many other communications media to provide support to law enforcement, fire services and emergency medical services.

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