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Arapahoe County voters can now sign up for Ballot Track

New system sends text, email or phone alerts when a ballot is mailed and received

LITTLETON, CO – Arapahoe County voters can now sign up to receive alerts by email, phone or text message when their mail ballot has been mailed to them and received by the Elections Division.

The Clerk and Recorder's Office today launched **Ballot Track**, a free service powered by i3ballot that provides short updates to voters about the status of their ballot in every election. Arapahoe County voters can sign up for a free Ballot Track account at www.arapahoevotes.com.

"Now that Colorado voters receive a mail ballot in every election, it is more important than ever to provide transparent communication to our citizens about the status of their ballot," said Clerk and Recorder Matt Crane. "Ballot Track will let you know when your ballot has been mailed to you and safely received for counting, so that you can feel confident that it is accounted for and secure."

Ballot Track tracks each ballot through the election process using intelligent mail and voter-specific bar codes. Only the envelope is traceable. Voter's ballots are not coded, and are removed from the envelope by a two-person bipartisan team at the Elections Facility so that their vote remains anonymous.

Voters who sign up for Ballot Track can opt to receive automated messages by phone, email or SMS text when their ballot is mailed out by the U.S. Postal Service, picked up by a mail carrier, and accepted at the County Elections Facility in Littleton. A voter would also receive a message if their ballot was returned as undeliverable, or if their ballot cannot be processed for some reason that requires their attention, such as a signature discrepancy. The system will also send reminders to voters who have not yet returned their ballot before Election Day.

Ballot Track is free for Arapahoe County voters. There's no cost for the account or messages; however, a phone carrier's standard text and voice rates may apply. Voters may turn off notifications at any time, and log in to Ballot Track to check the status of their ballot during any election.

Citizens may sign up now to receive Ballot Track messages for the Nov. 4, 2014 General Election. Ballots will be mailed to active voters beginning Oct. 14 and must be returned by 7 p.m. on Election Day by mail or delivered to one of 37 drop-off locations. See www.arapahoevotes.com for locations, dates and hours.

For more information about Ballot Track and Arapahoe County Elections, please call 303-795-4511, follow @arapahoeclerk on Twitter or visit www.arapahoevotes.com.

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