

History of Need & Response: The Triage Project



100 Community Stakeholders

- State representatives
- Advocacy organizations
- Family and Consumer representatives
- Public Safety/Criminal Justice representatives
- Hospitals
- Mental Health & Substance Abuse providers
- Insurance Providers

Identified Need

- 24/7 Availability
- Free Services
- Services for Anyone
- Professional Expertise
- Local Resource Knowledge
- Follow Up Services

Recommendations

- ✓ 24/7 Free Crisis Response & Triage Hotline
- ✓ Resource Directory for Local Services
- (3) 24/7 Walk In Crisis Centers in the 7 County Denver Metro Area

What is Rocky Mountain Crisis Partners



RMCP is a statewide, 24/7, year-round, community-based system of crisis intervention services from which people experiencing mental health and/or substance abuse crises can be assessed, safely and effectively stabilized, and efficiently linked to appropriate follow-up care and services.

RMCP operates the Colorado Crisis Hotline

www.rmcrisispartners.org

844-493-8255 (TALK)

Services



- Metro Crisis Line
- Colorado Crisis Line
- Colorado Support Line
- Chat (CCSL)
- Text (CCSL)
- Suicide Prevention Lifeline
- Hospital Follow-up (SAMHSA, OSP)
- LiveConnect (13 Current Contracts)
- Gambling Addiction Helpline
- Opiate Follow-Up Program
- Foster Care App

FIND
SERVICES

TAKE A
SELF-ASSESSMENT

GET HELP NOW
1.844.493.TALK(8255)

HOME

ABOUT RMCP

LEARN MORE

GET INVOLVED

JOBS AT RMCP

CONTACT US

**EMERGENCY MENTAL
HEALTH AND
SUBSTANCE ABUSE
INTERVENTION SERVICES**
FOR THE STATE OF COLORADO

SERVICE FINDER

Search for services quickly & easily.

Search Now →

SITE SEARCH

Go →

    ShareThis

A graphic of an open spiral notebook with a textured cover. The left page has the text "WHEN COMING AT THE SEAMS." and the right page has "YOU'RE APART SEAMS." in large, bold, dark blue letters. To the right of the notebook is the Colorado Crisis Services logo, which is a stylized yellow and green flower. Below the logo is the text "COLORADO CRISIS SERVICES" and "supporting a stronger state of mind". At the bottom right of the banner is the phone number "1.844.493.TALK (8255)". In the bottom left corner of the notebook graphic is the Colorado Department of Human Services logo.

WHEN COMING AT THE SEAMS.

YOU'RE APART SEAMS.

 **COLORADO
CRISIS SERVICES**
supporting a stronger state of mind

1.844.493.TALK
(8255)

 COLORADO
Department of Human Services

NEWS

6.27.16

The hours for the Peer Support line have been extended. If you would like to speak to one of our trained

OUR MISSION AND VISION

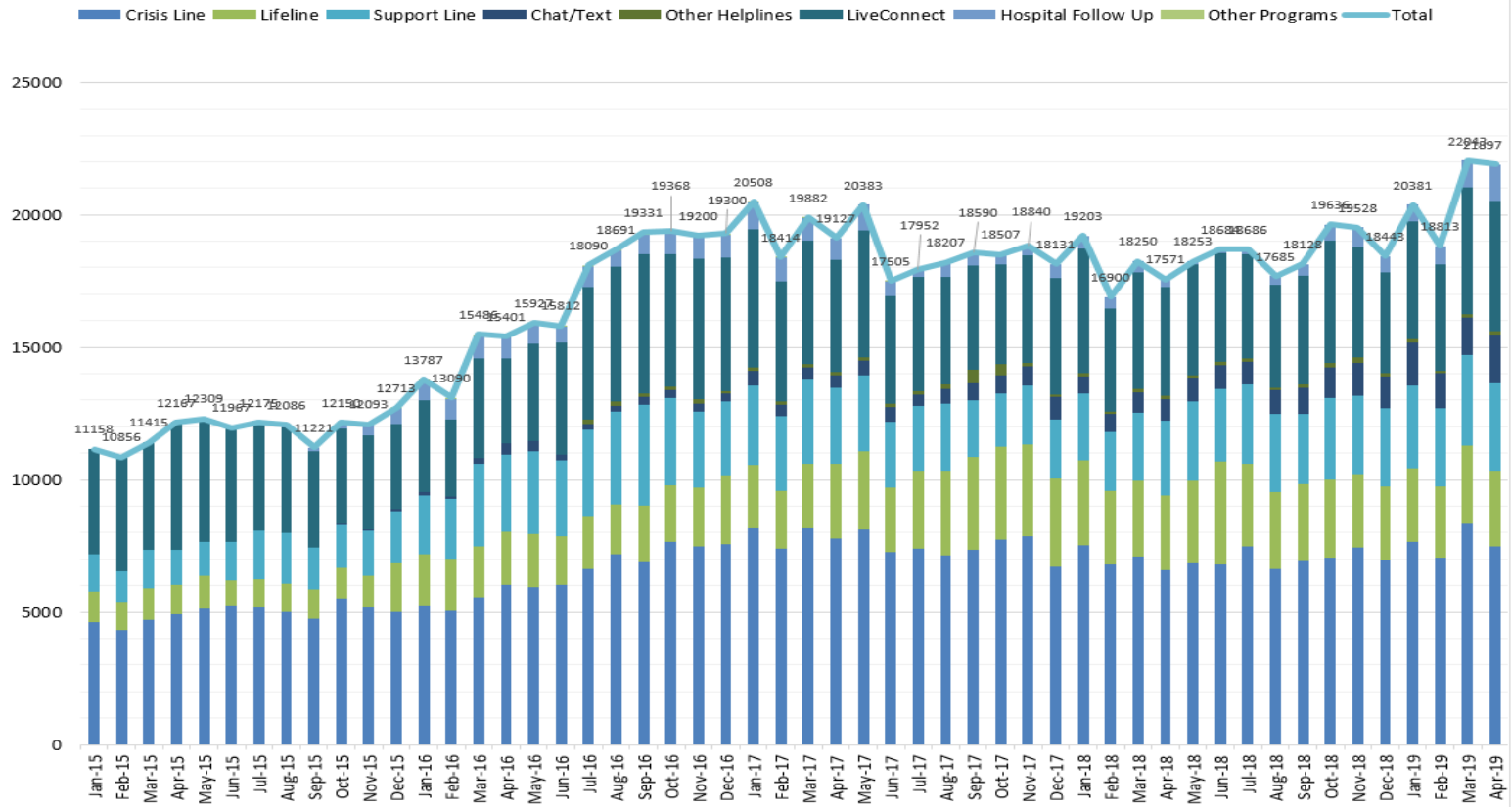


CHAT

Want to speak to a Crisis Clinician online?

4:00 p.m. - 12:00 a.m 7 days a

Crisis Activity Volume (Answered & Outgoing)





Arapahoe County Activity



- 5,457 total activities
- 2.3 average active
- 61% female
- 63% 27-64 years of age
- 1,673 follow-up activity
- 35 second average wait time
- 32% support
- 84% strongly agree that it was helpful